

Siemens Logistics awarded major service contract at Madrid-Barajas Airport

- **Multiyear order for operating and maintaining baggage handling systems**
- **Preventive maintenance and condition monitoring for extended component lifecycle**

Siemens Logistics has received an extensive order to operate and maintain the baggage handling systems (BHSs) of all terminals at the Adolfo Suárez Madrid-Barajas Airport in Spain. Together with preventive maintenance to ensure the BHSs operational availability, Siemens Logistics will be responsible for spare parts management and for implementing a state-of-the-art warehouse management software. The service contract, which will run for five years, covers technical support for a conveyor system extending circa 140 kilometers and comprising, among others, tray and belt technology, and over 17,000 drives. The customer is Spanish airport operator Aena.

"We are very proud that Aena chose us for this major project that is so important for its network," said Michael Schneider, CEO of Siemens Logistics. "With our experienced teams, digital applications and innovative solutions, we offer our customer a tailor-made service concept that will increase their productivity."

Madrid-Barajas numbers among Europe's busiest airports and is the most relevant hub on the continent for flights to Latin America. A key essential for a top performance of the airport's baggage handling assets is Siemens Logistics' proven SmartTray for condition monitoring. With its high-tech sensory components, the SmartTray inspects, captures and subsequently analyzes data of the conveyor systems during regular baggage operations. This results in a significant decrease of manual inspections and the highest standard of operational system availability. The service team can access relevant data and information as and when required, enhancing efficiency further. The accurate and objective condition data collected by SmartTray is the prerequisite for

predictive analytics and the basis for AI-based predictive maintenance decisions. For this, Siemens Logistics offers a comprehensive operations and maintenance portfolio, including a suite of innovative, digital service applications.

SmartTray has been in operation successfully for many years, not only at Madrid-Barajas airport, but also at other airports worldwide. The solution can easily be integrated into existing systems, independent from other airport technology.

SmartTray is part of Siemens Logistics' SmartService portfolio that supports airports in increasing the performance and reliability of their BHSs. Besides optimizing maintenance planning, SmartService improves component service lifetime, contributing to the customer's sustainability concept.

For decades Siemens Logistics has been represented by a regional company in Tres Cantos, Madrid. Having already successfully implemented several installation and service orders, the skilled local team has extensive know-how in realizing complex projects.

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Siemens Logistics GmbH is a fully owned subsidiary of Siemens AG. Siemens Logistics is a leading provider of innovative and high-performance solutions for airport logistics. The portfolio includes products and solutions for baggage and cargo handling, high-end software for the digitalization of logistics processes as well as an extensive range of maintenance and services. Siemens Logistics is represented worldwide through its regional companies and active in more than 60 countries. Major customers include renowned airports and airlines around the globe. Further information is available online at www.siemens-logistics.com

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